

OWNER'S GUIDE TO BOAT PARK OPERATIONS

Valid from 22 September 2009

ALL ENQUIRIES: 09 374 4461

Your berth number:

Launching your boat will require a minimum of one hour's notice.

Launching procedures:

- Phone the Boat Park at least 1 hour before you require your boat
- Quote your berth number, your name and a contact phone number

When returning to the marina, for your own safety, do not drive your boat into the under cover docks during hours of operation (8.00am-5.00pm). Park your boat in an outside marina berth.

Please display the LEAVE IN or HAUL OUT tag on your dashboard so that it is clearly visible to staff.

Bungs **MUST NOT** be removed from boats.

The Boat Park closes at 5pm. While every effort will be made to haul your vessel out upon your return to the marina, please be aware that when it is busy this may not always be possible.

Ensure your aerials are put down **AND TRIM TABS ARE UP**. Fold down covers if required. Any damage to these items will be the owner's responsibility.

When your vessel is hauled out it will be water blasted up to the belting, the engine will be flushed with fresh water, the batteries turned off and then it will be returned to its dry berth.

Work cradles are available for your use but need to be booked in advance by phoning the office or by booking in person in the boat park office.

If you require boat handling lessons, this can be organised by speaking to our staff.

When entering the Boat Park from the road on foot or by car, be aware that you are not always visible to the driver of the gantry. Enter this area with extreme caution. Vehicles are not permitted beyond the interior gate unless with express permission of Boat Park staff.

Please feel free to approach our staff if you require any help or advice.

The team here at pier21 wish you many hours of happy and safe boating.